

## DEN service provision in response to COVID-19 – Update

15/03/2022

DEN is committed to keeping our staff healthy, so that we can continue to provide to provide our full range of services during these challenging times.

With the changing situation in Tasmania, our approach to facemasks has changed:

- **Our Information and Referral telephone line continues to be available** between 9am to 5pm, Monday to Friday, on 1300 369 319 (excluding end-of-year closures).
- **Our team are working in a hybrid model, with blended home and office working.** All staff members who use the office do so in a coordinated manner, following COVIDsafe guidelines. Wearing facemasks is now optional for our staff.
- **Our offices are open with entry for visitors by appointment only.** Please contact us at the details below to make an appointment.
- **Masks are optional for visitors to our office.**
- **We can provide training and education sessions on request,** with both face-to-face (COVIDsafe practices as required) and online sessions available.
- **Our resources continue to be available online, via post and with contactless pickup.**

For enquiries, appointments, and orders, please contact us:

**Email:** [admin@den.org.au](mailto:admin@den.org.au)

**Phone:** 1300 369 319 (local call)

Stay up to date with us:

**Facebook:** [www.facebook.com/drugeducationnetwork](https://www.facebook.com/drugeducationnetwork)

**The Connection Newsletter:** [www.den.click/SubscribeToConnection](http://www.den.click/SubscribeToConnection)

**Website:** [www.den.org.au](http://www.den.org.au)



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