

DEN service provision in response to COVID-19 – Update

1/07/2020

Similar to other community and AOD sector services, DEN has implemented changes to the way we work. DEN is committed to keeping our staff healthy, so that we can continue to provide our much-needed service during these challenging times.

With the changing situation in Tasmania, some of our service provision has changed:

- **Our Information and Referral telephone line continues to be available** between 9am to 5pm, Monday to Friday, on 1300 369 319
- **We are staggering our return to our office spaces.** Many of our staff continue to work from home, and those who return to the office space do so on a rostered schedule to ensure 1.5m distancing can be implemented at all times.
- **Our offices are open with entry for visitors by appointment only.** Please contact us at the details below to make an appointment.
- **We are currently not providing face-to-face training and education sessions.**
- **We can provide interactive online sessions on request,** with some scheduled online sessions coming soon.
- **Our resources continue to be available online, via post and with contactless pickup.**

For enquiries, appointments, and orders, please contact us:

Email: admin@den.org.au

Phone: 1300 369 319 (local call)

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