

## DEN service provision in response to COVID-19 – Update

24/12/2021

Similar to other community and AOD sector services, DEN has implemented changes to the way we work. DEN is committed to keeping our staff healthy, so that we can continue to provide our much-needed service during these challenging times.

With the changing situation in Tasmania, some of our service provision has changed:

- **Our Information and Referral telephone line continues to be available** between 9am to 5pm, Monday to Friday, on 1300 369 319 (Excluding end-of-year closures)
- **Our team are working from home in January.** Staff members who visit the office space do so in a coordinated manner, wearing masks at all times in communal areas and following all possible COVID safe guidelines.
- **Our offices are open with entry for visitors by appointment only.** Please contact us at the details below to make an appointment.
- **Masks are required for any visitors to our office.**
- **We can provide training and education sessions on request,** with both face-to-face (socially distanced and masked as required) and online sessions available.
- **Our resources continue to be available online, via post and with contactless pickup.**

For enquiries, appointments, and orders, please contact us:

**Email:** [admin@den.org.au](mailto:admin@den.org.au)

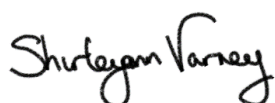
**Phone:** 1300 369 319 (local call)

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